



EU CUSTOMS REFORM

#CUSTOMSREFORM

A WORLD-LEADING, DATA-DRIVEN VISION FOR EU CUSTOMS BASED ON

A new partnership
with business

A smarter approach
to customs checks

A more modern approach
to e-commerce

WHY REFORM THE EU's CUSTOMS UNION?

We want to:



Introduce **EU-level risk management** to better enforce EU standards that keep us safe and secure, and that support EU priorities - like the fight against climate change

Simplify customs obligations and processes, saving businesses and customs authorities billions in compliance costs



Improve customs authorities' ability to **collect the customs and tax revenues** that help finance our budgets and public services

Cut down on huge levels of fraud in the e-commerce sector, while introducing **more transparency** and peace of mind for consumers



A FUTURE-PROOF CUSTOMS UNION AT THE SERVICE OF EU CITIZENS AND TRANSPARENT TRADERS



BETTER FOR BUSINESS

The more transparent and compliant traders' supply chains, the fewer declarations and checks are needed

The most reliable traders ('Trust and Check' traders) can work with only one customs administration and one Data Hub - the new system underpinning the reform

Traders will save time and money - up to €2.7 billion a year overall

Trust and Check traders will be able to import goods with no active customs intervention needed.



BETTER FOR CUSTOMS

Customs authorities will have a 360-degree overview of individual supply chains, thanks to EU-level risk management

Customs will be able to focus their efforts on more effective checks and identifying risks before the goods even leave for the EU

Customs will be better equipped to protect the security and safety of all EU citizens and uphold EU values

Authorities will collectively save up to €2 billion a year in IT operating costs and will be better able to collect revenues



BETTER FOR CITIZENS

Citizens can be reassured that customs can more easily stop unsafe, illegal, and dangerous goods from entering the EU

Citizens can have more certainty and peace of mind when buying online from outside the EU

There will be no more hidden or unexpected charges when parcels arrive

Citizens will benefit from more money for public services, such as schools and hospitals, thanks to more efficient revenue collection

A MORE MODERN FRAMEWORK FOR E-COMMERCE

BEFORE	AFTER
The EU consumer is considered liable for all customs obligations linked to their online purchases from outside the EU	The online platform itself will be considered the importer and takes care of all customs formalities
Consumers cannot be sure that their purchases comply with stringent EU safety and security standards, or prohibited and restricted goods legislation	Platforms will need to show that the goods they are selling into the EU comply with all of our standards and legislation on imports, reassuring EU consumers that their goods are safe and sustainable
Consumers can be hit by hidden charges such as unpaid customs duties when the parcel arrives	Online sellers will need to charge customs duties up front so buyers can be sure that there won't be any surprises on delivery
Hundreds of millions of parcels coming into the EU each year are undervalued so that they can take advantage of a customs duty exemption of €150	Fraudsters will no longer be able to sell their goods at lower prices undercutting EU businesses, while legitimate traders can opt into a simplified duty system that avoids unnecessary red tape

TIMELINE

2028 ■
E-commerce companies get access to the EU Customs Data Hub

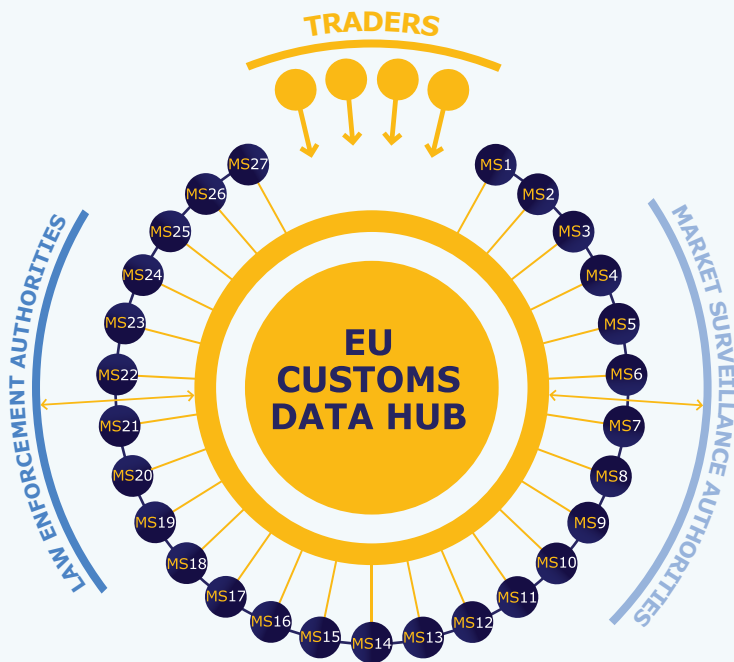
2032 ■

All businesses begin using the Hub on a voluntary basis

2038 ■
Use of the Hub becomes obligatory for all businesses importing to the EU

THE NEXT LEVEL – PUTTING MORE UNION INTO EU CUSTOMS

The future Customs Union will build on two tools: The EU Customs Data Hub and the EU Customs Authority



Customs authorities will gain a 360-degree overview of the movements of goods and their supply chains. All Member States will have access to the same real-time data and will be able to pool information to respond more quickly, consistently and effectively to risks. With the support of the **EU Customs Authority**, they will be able to focus customs checks where they are most needed.

Traders will be able to enter into the **EU Customs Data Hub** the same information to cover multiple consignments, saving them time and money. The most transparent and stable supply chains (Trust & Check traders) will move through 'green lanes'.

The **EU Customs Authority** will allow for **EU-level risk management** supporting risk management at national level, using the constantly updated data in the EU Customs Data Hub. This will help create a truly common external border for goods.

